

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 4th day of February 2020
C.G. No. 04/ 2019-20/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

C.Pullamma
W/o C.Ganganna,
D.No:3/64,
Rachakunta Palli, Vemula,
Kadapa -Dist

Complainant

AND

1. Assistant Executive Engineer/O/Vemula
2. Deputy Executive Engineer/O/Vempalli
3. Executive Engineer/O/Pulivendula

Respondents

ORDER

1. Complainant presented a complaint before this forum regarding delay in providing of new agricultural services to her.
2. Respondent No:2 submitted his written statement to the Forum elucidated that the proposal for extending power supply to the bore well was transmitted to construction wing, Kadapa to take up works under HVDS . Due to closing of HVDS work the said work was not taken up by the constructing wing. By making necessary correspondence and prepared estimate under T & D works, the work was completed in full shape and power supply was extended to complainant on 05.10.2019.

Respondent No.2 was also submitted statement of complainant addressed to Respondent No.1 wherein she submitted that Respondents had arranged transformer in the month of 10/2019 temporarily because of existing crop and on 03.12.2019 the line was erected and work was completed.

DESPATCHED

DATE 07/02 C.G.No.04/2019-20/Kadapa Circle

3. When contacted the consumer her son by name C. Raja informed that his work is completed in full shape on 04.02.2020 at 11.30 A.M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off.

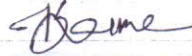
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 4th February' 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.